

MY EMERGENCY PLANS

This guide is to help you decide when you should call your provider or go to the emergency room

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Primary Care Provider:	Phone Number:
Care Manager:	Phone Number:
(Mon-Fri 8:30am -4:00 pm)	

	Yellow Zone	Red Zone
Symptoms:	Call your provider:	Call 911 and your provider
Breathing Problems	 Cough that gets worse Change in color, thickness, amount of sputum More weak or tired feeling Fever of 100.5 orally Breathing medications are not working Loss of appetite 	 Difficulty breathing Severe shortness of breath or wheezing not relieved by treatments Gray or blue skin or lips New or increased confusion
Chest Pain	Chest discomfort, pain, tightness RELIEVED by rest or medication	 Chest discomfort, pain, tightness NOT RELIEVED by medication Chest pain with difficulty breathing, sweating or nausea Pain in the neck, jaw, back, one or both arms Chest pain that goes away then comes back
Heart Failure	 More swelling than usual in your legs or feet More shortness of breath, especially when lying flat Cough at night that is not related to cold Congestion not related to a cold More tired or weak feeling Irregular or rapid heart rate 	 Severe difficulty breathing Fainting Sudden/severe chest pain Frothy sputum
Blood Pressure	 Headaches NOT RELIEVED by over the counter medication Feels like heart is fluttering Nose bleeds Blurred vision Ringing in the ears Light headedness 	Signs of a stroke: • Sudden numbness/weakness of the arm or leg and/or loss of balance • Sudden confusion, trouble understanding • Sudden trouble seeing in one or both of your eyes



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Comments and a	Yellow Zone	Red Zone
Symptoms:	Call your provider:	Call 911
Diabetes Diagnosis	High Blood Sugar Symptoms:	and your provider High Blood Sugar Symptoms:
Diagnosis	 Increased thirst Increased hunger Weakness Frequent urination Blurred vision Dry, itchy skin 	 Nausea, vomiting, shortness of breath, fruity breath Blood sugar more than 450
	Low Blood Sugar Symptoms:	Unconscious Cannot control low blood sugar at home Seizures
On a Blood Thinner	 Bloody or black/dark stools Bleeding gums Blood in urine 	Bleeding you cannot control
Bleeding	 Bleeding from gums, nose, mouth or surgical site Unusual bleeding if you are not on a blood thinner 	 Blood in vomit Blood in urine Bleeding you cannot control
Wound Problems	 Change in condition of wound Fever higher than 100.5 orally 	Uncontrolled bleeding or drainage at wound site
Fall	 Fall with no serious injury Fall and able to walk, even with pain 	 Broken leg bones – unable to walk Serious deep wound – unable to control bleeding Suspected head injury
Urinary Catheter/ Urinary Infection	 Catheter leaking, blocked or fallen out Sediment in catheter tubing Bloody, cloudy or foul odor urine Low grade fever Low back or side pain Burning or urination, unable to urinate Frequent urination, small amounts 	 Confusion or mental status changes Fever with chills and symptoms of urinary infection Vomiting