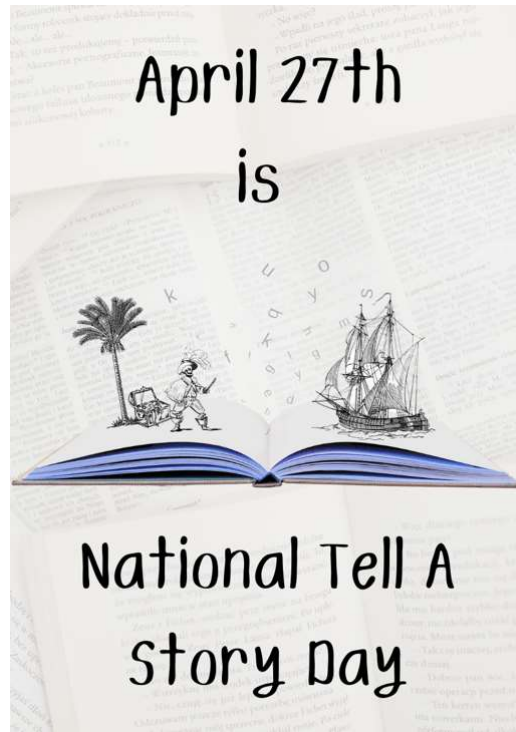




April 27, 2023

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Point 32 (Harvard Pilgrim Health Care and Tufts Health) Cybersecurity Incident

SoNE HEALTH continues to monitor the Point32 Health cybersecurity incident. We will promptly share any information we receive from Point32.

Point32 has published a System Update for Providers webpage to assist in answering questions about the incident, submitting patient claims, determining coverage eligibility and more. We encourage you to review the information to remain current on the most updated information. View the System Update for Providers [here](#).

BCBS of Mass: Prior Authorization Required for Orthopedic Procedures

Blue Cross Blue Shield of Mass is now requiring prior authorization for pre-scheduled inpatient and outpatient orthopedic procedures, including spine, joint, and pain management services. Please see the additional information below.

[Policy No. 220](#): InterQual Musculoskeletal Services Management

[Policy No. 221](#): InterQual Musculoskeletal Service Management CPT and HCPCS Codes

ACO Bootcamp Postponed

The ACO Bootcamp Series has been postponed. We are working to bring the session to the CIN in the fall; information about the rescheduled date will be shared once finalized. We apologize for any inconvenience; and look forward to having you join us on the rescheduled date.

Networking Event Postponed

Please note SoNE's networking event scheduled for June has been postponed to September. In the coming weeks please keep an eye out for details on the event and registration information.

Cigna Provider Communications

[March 2023: Medical coverage policy update: Ambulatory external and implantable electrocardiographic monitoring codes](#) (Urgency Meter Scale 1: Requires Immediate Attention)

[April 2023: Changes in COVID-19 related coverage – Cigna](#) (Urgency Meter Scale 3: No Action Necessary)

[Cigna Provider Communications Recap](#)

Cosmetic Surgery Brunch & Learn

Wess Cohen, MD, Plastic Surgeon with Trinity Health Of New England Medical Group will present a lunch and learn session focused on face, body and breast cosmetic surgery on Friday, April 28 at 11AM in Middlebury. Brunch is provided, but registration is required. [Click here](#) for details.

Radiology Associates of Hartford to Host Women's Health Event

Radiology Associates of Hartford will host a Spring Women's Health Event at its Rocky Hill location. Available screenings include 3D Mammography, Bone Density and Breast Ultrasound.

Wednesday, May 3, 2023 [Read More](#)

Seeking Blog Topics and Authors

Unpacked is the monthly blog published by SoNE HEALTH. Unpacked dissects a variety of topics geared toward providers, practices, patients and more. Do you have an idea for a blog topic? If so, please share your ideas with us! We are happy

to discuss blog ideas with you and the potential to contribute to the SoNE blog.
Email us at Marketing@SoNEhealthcare.com
[Click here](#) to read past SoNE HEALTH blogs

New SoNE Mailing Address

SoNE HEALTH will be moving to a new office. Please make note of the new mailing address and physical location. Effective immediately, please use the new PO Box for all mailed correspondence.

NEW MAILING ADDRESS (Now effective)

SoNE HEALTH
PO Box 159
Windsor, CT 06095

NEW OFFICE LOCATION (Now effective)

SoNE HEALTH
200 Day Hill Road
Windsor, CT 06095

ALL INVOICES FOR PAYMENT SHOULD BE EMAILED TO:

Finance@sonehealthcare.com

All other emails and phone numbers will remain the same.

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